

## Spare Parts Service throughout the entire life cycle of your machines

WAFIOS spare parts service includes identification, technical consultation and sales of spare and wearing parts. By using original WAFIOS spare parts, you profit from the know-how and long practical experience of our designers and engineers. If needed, you can obtain assistance in the (dis)assembly of parts a WAFIOS service engineer.

The latest stocking technology, a new spare part stock concept and a close cooperation with logistics providers guarantee our customers high availability as well as short response and delivery times.

## Our Accomplishments for your Benefit

- Original WAFIOS spare parts with 12 month warranty
- Technological improvement of spare parts
- Replacement sets for outdated spare parts or discontinued electronic components
- Recommendation of spare parts and repair assemblies
- Parameter setting of electronic components
- Machine-related spare part recommendations for your stock-keeping
- Maintenance packages for ensuring the availability of your machines
- General overhaul of replacement parts for a smooth production
- Spare part prices in line with the market
- High availability and quick delivery of spare parts thanks to separate production and stock-keeping of spare parts
- Global, decentralized stock-keeping of spare parts on all important markets
- Quick, international shipment of spare parts due to AEO-f certification



## Availability

Our spare parts service employees can be reached from Monday through Friday: 08:00 - 17:00. In urgent cases, please call our service hotline: Monday through Friday: until - 21:00 and Saturday 08:00 - 13:00.

## We are looking forward to your inquiries and orders.

For contact details, please see our list of contact persons or send an email to spares@wafios.de.

Service hotline outside the above mentioned core hours: + 49 (0)7121 / 146 1300



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